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To whom it may concern a reference for Kasia

Roy Betambeau, National Project Manager for Staffline Recruitment.

I had the pleasure of interviewing Kasia around the 1st October 2015 when she applied for the role of Account Manager for Staffline Recruitment working on our clients site Lear Corporation in Coventry. Upon my first interview with Kasia I was very impressed with her professionalism and attitude towards work and by her previous roles and skills she had learnt and her excellent English language skill. I was impressed on this interview so I invited Kasia for a 2nd interview to show her the location and what was expected of her should she be successful in getting this role.

I then offered Kasia the role and she started as Account Manager on the 26th of October 2015. Kasia filled the 1st of 3 rolls that I had to fill so for the first few weeks Kasia got stuck into the role and was working with very senior managers of our client, this was done in a very professional way and I received several comments from our client congratulating me on kasia's performance and work ethic in the way she had blended into her work role with the senior management team at Lear Corporation. It was obvious from the outset that Kasia had a gift of building relationships with our clients management team and soon settled in to her role for me. Kasia was working a alternating shift for me 6-2 and 2-10 and I soon noticed that Kasia would always get her job done rather than finishing at her allotted time and many times would start work early and finish late. At the end of December I then moved onto my next client, however I received regular reports from the Contract manager and the Regional manager on how well Kasia was performing in her role..

Then in October 2016 I was working on a customer site in Walsall, customer was called TJX and is a distribution warehouse, here I required a new Contract Manager and immediately thought of Kasia for this role, I needed a level headed person who had great communication skills and who can work with the client at top level management, but also some one who can build relations with the shop floor manager and run two Account managers to actively help and support the role. I invited Kasia for a interview with myself and the Regional manager who did not know Kasia, the role was explained to Kasia and the problems she would have to overcome and rebuild the customer relationship which had been lost with the previous Contract manager. The regional Manager was very impressed with Kasia's performance that we immediately invited her to attend an introduction to the clients performance and planning manager, this gentleman was also impressed and was looking forward to working with Kasia on rebuilding the client relationship. Kasia was duly installed as Contract manager and has continued on her impressive managerial position, again I then moved onto my next contract leaving Kasia to her new role. I have since kept in touch with the client who is continually singing Kasia praises in the good job she has done rebuilding her own team and that of the clients, this has resulted in the client signing a new contract for continued services.

Should you require any more information please do not hesitate to contact me.

Regards

Roy

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